

Morse Watchmans Key Control Systems Manage Access at Luxury High-Rise Condo

KeyWatcher® Allows Management to Track and Document Key Usage

Located on the Upper East Side of Manhattan, The Promenade Condominium is a residential high-rise luxury condominium with 191 units on 38 floors. It is distinguished by spectacular views and full amenities including a health club and pool. The building offers an outdoor jogging track and a fitness center, wrap-around roof terrace, conference room, party room, children's playroom, billiard room, bicycle and storage room and a garage – all with controlled access.

To help keep these building amenities as well as the residents safe and secure, management relies on a key control and management system from Morse Watchmans. Resident manager Dominick Camilleri reports that the KeyWatcher system has been a reliable solution for the past 17 years at the Promenade and not once have they had a problem with lost keys or unmanaged access.

Competitive Analysis Favors Morse Watchmans Solution

When it was decided to update the key control system, a detailed technical evaluation of the new KeyWatcher® Illuminated system as well as competitive product was completed and, according to Mr. Camilleri, the Morse Watchmans system was found to be superior.

He says, “The KeyWatcher Illuminated system was selected over the other brands because of its quality, performance, reliability and scalability. Admittedly, we were



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Dominick Camilleri
Resident Manager,
The Promenade Condominium

spoiled by our past experience with the old KeyWatcher system. It really set the standard for our evaluation of a replacement system in terms of reliability and longevity.”

The new KeyWatcher Illuminated system is designed to improve accounting and tracking, with many convenient features that make it easier to control keys for a large residential property. Each individual

key is secured to a SmartKey® locking mechanism with built-in memory chip; data from the chip is stored when a key is removed or inserted into a key slot. A random key return feature allows users to return keys to any open location within the cabinet and the illuminated key slots simplify the identification and location of the

think inside the box.



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requested key. In addition, the system can send priority email alerts to security managers to inform them of overdue keys or who last accessed a missing key.

Management Software Adds to System Functionality

The new KeyWatcher Illuminated was installed with the complementary KeyPro® software which enables Mr. Camilleri to monitor activity from any desktop connected to the network.



He can also trace key movements by time, date and user code, view and print reports and create an audit trail of the time and date of every key accessed by a user for a given time parameter. The automated record keeping software can also help to reduce the number of man hours spent searching for keys or following up on incidents.

“For liability issues and other reasons, it is important for us to know and document the whereabouts of keys and the length of time that keys are out. KeyWatcher gives us that information in an easy to read report,” said Mr. Camilleri. “I would definitely recommend this product to other large facilities that need key control.”

Whether it's a high-rise luxury condo or an apartment complex, Morse Watchmans' key control systems provide tenants and property management with improved security measures, increased convenience and time saving procedures.



KeyWatcher® FEATURES

- Illuminated key storage
- Advanced network capabilities
- Real-time transaction polling
- Centralized programming
- Up to 2,000 user codes
- Biometric access option
- Secure single-key access
- Secure card slot and locker options
- Tamper-proof mechanisms
- Secure storage for up to 2,000 keys

KeyPro III™ SOFTWARE

- Extensive and detailed reporting options
- Centralized programming
- Advanced network capabilities
- Real-time transaction screens and polling
- E-mail notification alerts



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